RODEO AUSTIN TICKET POLICIES

July 21, 2026

By purchasing, accepting or using a RODEO AUSTIN ticket, the original ticket holder and any subsequent ticket holder(s) agree to the RODEO AUSTIN TICKET POLICIES included herein.

For purpose of these RODEO AUSTIN TICKET POLICIES, a "ticket" includes any admission pass, parking pass or credential – whether paid or complimentary – that grants access to any portion of a RODEO AUSTIN event. RODEO AUSTIN events include, but are not limited to, BBQ Austin and Rodeo Austin. Portions and premises of such events include, but are not limited to, fairgrounds, parking lots, the carnival, competitive events, Xtreme Bull Riding & Concert performances, ProRodeo & Concert performances and the Founders Club.

GENERAL

- All tickets must be presented in their original format – whether print-at-home, mobile or on official RODEO AUSTIN ticket stock. Photographs, screenshots, photocopies, reproductions, or any other duplicated or altered versions of a ticket are invalid and will not be accepted.
- All tickets are a revocable license and admission may be refused.
- RODEO AUSTIN is not responsible for lost, stolen or damaged tickets.
- Tickets may not be used for advertisements, promotions or other trade purposes without prior written consent from RODEO AUSTIN.
- Prices and offers are subject to change, and errors will be corrected when discovered. RODEO AUSTIN reserves the right to correct any errors or inaccuracies and to revoke or modify any stated offers.
- Ticket holders voluntarily assume all risks and dangers of personal injury and all other hazards arising from or related in any way to the event for which the ticket is issued.
- All vehicles, personal property and other belongings brought onto RODEO AUSTIN premises are at the owner's risk. RODEO AUSTIN is not responsible for any loss, theft, damage or vandalism to such property.
- All persons age three (3) or older must present a valid ticket to access any ticketed area. Children age two (2) or younger do not need a ticket of their own and will be admitted free of charge.
    - For reserved seating events, each person occupying a seat must have the corresponding ticket. Children age two (2) or younger may attend without a ticket only if they sit in a parent or guardian's lap.
- All minors age fifteen (15) or younger must be accompanied by a chaperone age twenty-one (21) or older to be admitted to any RODEO AUSTIN event or to remain on RODEO AUSTIN premises. Those who are unable to verify their age may be denied entry unless accompanied by a qualifying chaperone.
- Any minors age fifteen (15) or younger found unaccompanied while on RODEO AUSTIN premises may be reported to on-site security personnel.
- RODEO AUSTIN prohibits pets of any kind on its premises. Service animals, as defined by the Americans with Disabilities Act, are permitted. Emotional support animals and companion animals do not qualify as service animals under the ADA and are not permitted.
- Ticket holders acknowledge that the complete and current RODEO AUSTIN TICKET POLICIES are available online at **RodeoAustin.com**.

SAFETY AND SECURITY

Rodeo Austin hosts family-friendly events and is committed to the safety and security of all attendees. We expect everyone to conduct themselves in a manner that preserves this environment.

- RODEO AUSTIN employs law enforcement personnel and security staff to preserve public safety and order.
- All persons and their belongings will be searched upon entry to any RODEO AUSTIN event. Accessing any portion of a RODEO AUSTIN event constitutes consent to such searches and a waiver of any related claims.
- RODEO AUSTIN reserves the right to deny admission or remove from its premises any person who endangers, disrupts, or otherwise detracts from the experience of others.
- RODEO AUSTIN prohibits firearms, knives with fixed blades or blades longer than four (4) inches and weapons of any kind on its premises. This includes concealed carry and open carry of firearms.
    - Pursuant to Section 30.06, Penal Code (trespass by license holder with a concealed handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a concealed handgun.
    - Pursuant to Section 30.07, Penal Code (trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (handgun licensing law), may not enter this property with a handgun that is carried openly.
- RODEO AUSTIN also prohibits additional items on its premises. A list of prohibited items is available at **RodeoAustin.com** and posted on signage at all security checkpoints.

PHOTOGRAPHY, FILMING AND MEDIA

- Commercial photography, videography and filming are often conducted on RODEO AUSTIN premises. By entering RODEO AUSTIN premises, you consent to video recording and photography of your likeness and its/their release, publication or reproduction that RODEO AUSTIN and those acting pursuant to its authority, deem appropriate, including promotional, advertising or public relations efforts.
- By entering RODEO AUSTIN premises, you waive all rights you may have to any claims for payment or royalties in connection with the use of these materials in any form, as well as any right to inspect, review or approve any photo or video recording taken by RODEO AUSTIN in connection with the event.
- Use or reproduction of photography, film or video for commercial purposes is prohibited without written consent from RODEO AUSTIN.
- Photography, videography, or filming for professional use, including news and media coverage, is permitted only with the prior written approval of RODEO AUSTIN. Requests for approval must be submitted in advance through **RodeoAustin.com** and/or through RODEO AUSTIN'S Marketing Department.
- Professional cameras and equipment, including but not limited to cameras with lenses longer than three (3) inches, detachable lenses, flash attachments, monopods, tripods and selfie sticks are prohibited on RODEO AUSTIN premises.
- Cameras, cases and related equipment are subject to inspection upon entry to any RODEO AUSTIN event.
- Professional photography, videography, or filming for personal use is prohibited without prior written approval by Rodeo Austin. Requests for approval must be submitted in advance through **RodeoAustin.com** and/or through RODEO AUSTIN'S Marketing Department.
- Due to contractual agreements between RODEO AUSTIN and its performers, video and audio recording inside the Main Arena during all concert performances is prohibited.

AUTHORIZED TICKET SALES, RESALE & TICKET LIMITS

- RODEO AUSTIN'S Official Ticketing Provider is AXS (AXS.com). RODEO AUSTIN is not affiliated with any other ticketing providers or platforms and cannot guarantee the authenticity or validity of tickets purchased from unauthorized sources.
- You assume all risk when purchasing or accepting tickets from unauthorized sources. RODEO AUSTIN assumes no responsibility for, and cannot provide any remedy related to, tickets purchased from unauthorized sources.
- RODEO AUSTIN prohibits the resale or attempted resale of tickets through any provider or platform other than its Official Ticketing Provider, AXS. RODEO AUSTIN reserves the right to revoke tickets found to be in violation of this policy, and to refuse future sales associated with the same purchaser or account.
- RODEO AUSTIN prohibits the commercial resale (i.e., scalping and brokering) of tickets. RODEO AUSTIN reserves the right to revoke tickets or cancel transactions found to be, or suspected to be, in violation of this policy, and to refuse future sales associated with the same purchaser or account.
- RODEO AUSTIN implements ticket limits to discourage unfair ticket purchasing practices. Applicable ticket limits are disclosed during the purchase process and are verified with each transaction. All AXS accounts must be associated with a unique individual and contain valid, verifiable information. The use of multiple accounts, multiple purchases or other methods to circumvent or exceed ticket limits is prohibited. RODEO AUSTIN reserves the right to revoke tickets purchased or accumulated in excess of the disclosed ticket limits, and to refuse future sales associated with the same purchaser(s) or account(s).

EVENT DISCLAIMERS, REFUNDS AND PAYMENT DISPUTES

- RODEO AUSTIN events take place rain or shine.
- All ticket sales are final, and no refunds, exchanges, rainchecks or credits will be issued unless otherwise determined by RODEO AUSTIN.
- All RODEO AUSTIN events are subject to change, including but not limited to changes in performers, entertainers, date and time.
- Any purchaser initiating a chargeback will result in the cancellation of associated tickets, and RODEO AUSTIN reserves the right to refuse future sales associated with the same payment method, purchaser or account.
- RODEO AUSTIN reserves the right to modify assigned seating locations or relocate ticket holders at any time when required for operational, production, accessibility, security or safety purposes.

SEASON TICKETS

- Season Tickets are defined as a package consisting of the same seat locations for all Xtreme Bull Riding & Concert and ProRodeo & Concert performances, renewable on an annual basis.
- The purchase of Season Tickets grants the holder a revocable license to use the assigned seat location and the first right of refusal to renew the same seat location during the annual renewal period established by RODEO AUSTIN.
- The opportunity to renew Season Tickets is a privilege granted by RODEO AUSTIN and may be withdrawn, suspended or modified at the sole discretion of RODEO AUSTIN at any time.
- The purchase and/or renewal of Season Tickets does not grant the ticket holder any vested ownership rights to any seat location, nor the ability to transfer or bequeath any such rights.
- Certain Season Ticket seat locations, as designated by RODEO AUSTIN, may require the Season Ticket Holder to also maintain an active Founders Club Membership.

INTERPRETATION, ENFORCEMENT AND AMENDMENTS

- RODEO AUSTIN reserves the right to revise the RODEO AUSTIN TICKET POLICIES at any time, without notification.
- RODEO AUSTIN'S Executive Committee reserves the final and absolute right to interpret these RODEO AUSTIN TICKET POLICIES and settle and determine all matters, questions and differences in regard thereto or otherwise arising out of, connected with or incident to RODEO AUSTIN; and to amend or add to these RODEO AUSTIN TICKET POLICIES as its judgement may determine at any time. Any ticket holder who violates any of these RODEO AUSTIN TICKET POLICIES will forfeit all privileges and be subject to such penalty as the Executive Committee may order.
- The Executive Committee shall have the further right to delegate any or all rights, authorities and responsibilities which it has under these RODEO AUSTIN TICKET POLICIES to RODEO AUSTIN management as it deems appropriate.