

## Rodeo Austin 2024 Spring Internships

\*Internship credit hours are available by request

Rodeo Austin is looking for seasonal interns to work with our full-time staff and volunteers to put on the annual Fair & Rodeo! Get hands-on, real-life experiences that help grow your talents! Internship positions range from working with our livestock show to marketing/PR, to ticketing to event logistics. These internships are an opportunity to take on the challenge of working in a fast-paced, customer-driven non-profit, in an environment that is exciting, motivating, and fun!

**INTERNSHIP DETAILS:** All internships are full-time, hourly paid positions. The expected commitment will be 40+ hours per week, to include night and/or weekend work during Rodeo Austin annual event and any other special events. To apply, please send the required information to the contact listed with each position.

WHO WE ARE LOOKING FOR: Applicants that are currently enrolled in an undergraduate program or recently graduated. Strong work ethic, positive attitude, and resourcefulness. A self-starter mentality with an interest in learning new things and a high level of comfort working in a changing environment. Strong organizational skills and the ability to remain poised and professional under pressure.

WHO ARE WE: We believe it takes grit to grow the next generation! Since 1938, Rodeo Austin has been a mission with a rodeo that has brought heritage and entertainment to our community. We are funded by a month-long real western experience held every March, where Rodeo-goers get to do things, they can do nowhere else, including a ProRodeo, one-of-a-kind concerts, a carnival, and a livestock show. We are Rodeo Austin, a not-for-profit that provides real experiences and gritty fun to raise millions for Texas kids.

## **TICKETS & EVENTS INTERNSHIP**

START DATE: JANUARY 2023 END DATE: APRIL, 2024

RATE: \$10.00/HOUR POSITIONS: 1

WHAT YOU NEED TO APPLY: Strong interest in sales, event planning, customer service or business management. Proficiency in Microsoft Office programs. Preference given to applicants enrolled in or having graduated with a business management, event planning or a related program/degree.

## WHAT YOU'LL DO:

- Assist with entry and management of customer data in the Etix ticketing system,
  GiveSmart fundraising system, and Rodeo Austin database
- Assist with processing, ordering, distributing and tracking working personnel credentials
- Fulfill ticket orders including sales, processing and delivery through the online pointof-sale system for Season Tickets, VIPs, group and internal ticket orders
- Assist in coordination of the Rodeo Austin Gala fundraising event including onsite event logistics with venue, production, volunteers and staff
- Customer service to public ticketing inquiries via phone and/or email

TO APPLY SUBMIT INFORMATION TO: Avery Heimer, Avery.Heimer@RodeoAustin.com