

# FREQUENTLY ASKED QUESTIONS – MAGIC MONEY



#### What are Magic Money cards for?

Purchase a Magic Money card to ride individual rides or play carnival games. In addition to credit and debit cards, Magic Money is accepted at all food and beverage locations on the fairgrounds. Magic Money can also be used for pony rides and feed at the petting zoo or parakeet encounter. Cards are \$2 and reloads are free.

**Insider Tip:** You can use Magic Money at the Founders Club, 100X Dance Hall and the Beer and Wine Garden! Don't forget, these locations accept credit and debit cards too.

### How do I buy a Magic Money card?

Magic Money cards are available for purchase onsite only. After purchasing or redeeming a fairgrounds gate pass or a rodeo and concert ticket, guests can buy Magic Money cards at the kiosks located inside the fairgrounds gate, or at other convenient locations across the fairgrounds. Cards are \$2 and reloads are free.

#### Should I buy an unlimited ride wristband or a card?

Unlimited ride wristbands nontransferable or one for one, meaning only one (1) guest may use the wristband. Wristbands are a great option for guests looking to ride multiple rides.

Cards that are loaded with credits are transferrable, meaning multiple guests may use the same card. Cards are \$2 and reloads are free. Individual rides are \$2-\$10, with the average ride being \$4.

**Insider Tip:** If you have small children, please note that children must be 36" or taller to ride many of the rides, including children's rides. Parents with children under 48" should pay special attention to height requirements before buying unlimited ride wristbands. There are approximately eight rides that have a height requirement of 30" tall. A card may be the best option for families with small children.

## How do I reload my card or check how many credits I have left?

You can reload your card or check your card balance by visiting a carnival booth, reload kiosk or by using the app. If you are using the app, be sure to select "Rodeo Austin" as your event in the drop-down menu.

#### Can I use my card next year?

Yes, save your card and utilize any unused credits for the following year!

#### What should I do if I lose my card?

Go to the Carnival Office, located near the entrance to the carnival, or the nearest manned carnival booth. Please keep your receipt.